

**REQUEST FOR EXPRESSION OF INTEREST  
(CONSULTING SERVICES– FIRMS SELECTION)**

**INDIA**

**COMMUNITY LED LANDSCAPESMANAGEMENT PROJECT**

Project # 157836

**Assignment Title:Hiring of an agency/firm for conducting "Beneficiary Satisfaction Survey for Community Led Landscape Management Project" in Meghalaya**

**Reference No: CS - 24**

1. **Objective:**To hire an agency to conduct a survey titled "*Beneficiary Satisfaction Survey for Community Led Landscape Management Project*" in Meghalaya. To ascertain project beneficiaries' perception of the effectiveness of the project and assess their level of satisfaction of the interventions and performance of service delivery institution to strengthen community-led landscapes management in selected landscapes in the state of Meghalaya. This will entail assessing community perception towards the project activities; the processes involved in the implementation of different Community Natural Resource Management Plan (CNRMP) in their respective villages through VNRMC; importance attributed to the services/information provided by the project; and recommend for necessary corrective measures/actions to increase the satisfaction level.
2. **Period of Consultancy:** The time period for the said consultancy shall be 3 months from the date of award of contract. The draft Terms of Reference for the assignment is available at [www.mbda.gov.in](http://www.mbda.gov.in)
3. The Meghalaya Basin Management Agency invites eligible agencies/firms to express their interest in providing the services. Interested Agencies/Firms should provide information demonstrating that they have the required qualifications and relevant experience to deliver the services. The eligibility criteria are listed below:
  - The Agency/Firm should be in research/survey/business for the last five years. (copies of registration, PAN, TAN, GST or any other relevant registrations etc. to be enclosed)
  - The Agency/Firm should have an average annual turnover of INR 17 Lakhs in the last three years. (audited statements of last three FY – for 2018 – 19; 2019 - 2020 and 2020 – 2021 to be enclosed)
  - The Agency/Firm should have substantive experience during the last five years in carrying out national or regional-level research/survey pertaining to Social Surveys (relevant contracts or work orders to be enclosed)
  - Experience of working with Central or State Governments, UN or Multilateral Development Banks like World Bank or Asian Development Bank (relevant contracts or work orders to be enclosed)

- The Agency/Firm should not have unsatisfactory track record resulting in adverse action taken by Central/State Governments in India (an undertaking must be submitted)
  - The Agency/Firm should not have been black listed by central government/state government/institutes/agencies in India or abroad (concealing of which will result in immediate disqualification). An undertaking must be submitted.
  - The Agency/Firm should have an expertise to develop and handle the survey methodology/tools etc and have a fair knowledge/experience on rural development. ( The firm may produce catalogue of credentials regarding the methodology/tools used in previous projects).
4. The Agency/Firm will be selected in accordance with the Quality & Cost Based Selection (QCBS) method set out in the World Bank's "Procurement Regulations for IPF Borrowers; Procurement of Goods, Works, Non-Consulting & Consulting Services, July 2016", available at [www.worldbank.org](http://www.worldbank.org). Attention of the interested agencies is drawn to paragraph 3.14 of the said Regulations relating to the Conflict of Interest.
  5. Agency/Firm may associate with other firms in the form of a joint venture / consortium to enhance their qualifications. The "Association" may take the form of a joint venture / consortium (with joint and several liability), and this should be stated clearly in the submission.
  6. *Such "Association" may please note that for a JV, all shortlisting criteria must be met by all members of the JV; i.e. 100% by all members individually.*
  7. Further information can be obtained at the address below during office hours [10.00 AM – 5.00 PM]
  8. Expression of Interest must be delivered in hard copy to the address below through registered post/speed post/ courier/ by hand on or before **September 26, 2022 by 1700 Hrs.**



**The Additional Project Director**

O/o Meghalaya Basin Development Authority (MBDA), MegLIFE,  
2nd Floor, Shalom Building, Lower Lachumiere,  
Shillong -793001, Meghalaya.

**Tel. no. 0364-2522921/2522992**

**Email ID: [mbdaprocurement@gmail.com](mailto:mbdaprocurement@gmail.com)**